Ford**Focus** RS500 Important Customer Information

Dear Customer,

We would like to take this opportunity to thank you for purchasing this new Ford Focus RS500. To ensure you are completely satisfied with your Focus RS500, we would like to draw your attention to a few important characteristics of its exterior finish:

Your Focus RS500 is wrapped with a 3M™ Scotchcal™ Series 85 Car Wrap Film.

Cleaning and care:
Generally the same care instructions apply for film as for paint.
The film can be cleaned using a car wash, as long as you do not expose it to hot wax treatment, however we strongly recommend that the vehicle is hand washed only. Just like paint, the film can be damaged by hard brushes. High-pressure cleaners and steam-jet-devices should be used with care, and a minimum distance of 30cm between cleaning nozzle and surface/edge of the car should be maintained throughout the cleaning process. Remaining car wax and polish must be cleaned off thoroughly.

When using a steam or high pressure cleaner, please operate within the following limitations:
- Max. pressure of 80 bar
- Max. temperature of 60°C
- Cleaning nozzle not to deviate more than 30° from horizontal to the ground

The film should be cleaned regularly. (Every 8-10 weeks)

In the case of strong contamination, we recommend **Ford glass cleaner** or **3M™ Glass Cleaner 08631**. You may also try other products that are suitable for removing contamination from paint, but check suitability on a hidden area of the car first.

Particularly aggressive contamination, for example tree resin, dead insects or bird droppings, should be washed off as soon as possible with warm water mixed with a mild soap solution. Never use corrosive solvents or gasoline.

To assist with cleaning we recommend **Scotch-Brite polishing cloth SB2022** or a similar soft microfibre cloth.

Warning

If the film is exposed to extreme conditions e.g. above 60°c, radiation or caustic industrial fallout**,** the damage of the film will not be covered by the 3M warranty.

In case of damage
Stone chips can harm the film. This should be repaired as soon as possible in order to prevent the ingress of water.

To repair stone chip damage, an A4 size sample of film is provided with your vehicle. This film shows plotted circles. Choose a film circle that covers the whole stone chipping area. Apply the film on top of the area of damage. Apply firm pressure with your thumb to the film and film edges as well to ensure good adhesion. Where damage is more severe and whole pieces of film may need to be replaced, please contact your Ford dealer.

Warranty:
The foil supplier 3M provides the following warranty for this high quality product:

"The warranty commitment of 3M Deutschland GmbH for the 3M™ Scotchcal™ colored film series 85 Car Wrap as well as the 3M™ Controltac™ colored film series 85 Cv3, in the companies within the Ford Motor Company in Germany, Britain, Italy, France and Spain applied in above countries, covers a period of five years in the vertical* (as defined below) and three years in the horizontal* (as defined below). The limitation of the warranty claims begins with the completion of the wrapping by a qualified applicator team."

*Vertical parts are those which are either completely vertical or up to +/- 10° from that, horizontal parts would be all others.

This warranty is provided by 3M in North and Central Europe: Austria, Baltic States, Belgium, Bosnia, Croatia, Czech Republic, Denmark, Finland, France, Germany, Greenland, Hungary, Iceland, Ireland, Italy, (northern part up to Rome) Liechtenstein, Luxemburg, Netherlands, Norway, Poland, Romania, Serbia, Slovenia, Slovakia, Sweden, Switzerland, and Britain.

Please contact your Ford dealer in case of any concern or query who will be pleased to contact 3M on your behalf.

This 3M warranty does not affect the new vehicle warranties provided by Ford Motor Company Ltd.

I confirm I have read and understood the contents of the document before taking ownership of my new Ford Focus RS500.

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Date, Customer Signature

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Print Name

Vehicle Identification Number:

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